



# The Institute of Internal Auditors

Nisqually

December 2024

## IN THIS EDITION!

Investigating Allegations  
of Fraud Training Flyer

Member Hall of Fame

IIA Resources

2024-2025 Board of  
Governors



SAPPHIRE CHAPTER

**2024**

Be sure to visit the  
[Nisqually IIA Chapter  
Website](#)

## President's Message

Dear Chapter Members,

This is the time of year when as much as we look for calm and quiet, the rush of the holidays always throws everything into an uproar. And while we don't like the reminder, it's also the time of year when there is a surge in bad actors who like to take advantage of all that chaos. Stepping outside of our Internal Auditor box, we can be a valuable resource to not only the organizations we support, but to our family and friends as well! Consider taking some time during all the well wishes to also educate those around us on how to protect themselves against the numerous fraud schemes that abound this time of year. Who needs a white elephant gift exchange during a family get together when you can have a power point presentation on fraud scheme tips?

And as we approach our year end, have you thought any about your New Year's Resolutions? If you haven't, please consider adding one for getting more involved in our Chapter! Due to retirements from the Board, we will have a number of opportunities to take advantage of for the next chapter year.

Also ahead in the new year is a number of training sessions put on by our amazing programming team. Training these days can be expensive, and our team is committed to bringing you high quality training at a low cost. And if you don't see training that meets your interests or needs, please email us at [chapter176@iiachaptercommunications.org](mailto:chapter176@iiachaptercommunications.org).

Thank you and have a lovely Holiday Season!

Sincerely,

*Lydia Hoffman*

2024-25 IIA Nisqually Chapter President

# Investigating Allegations of Fraud: Facing Challenges and Avoiding Pitfalls

**Juliette Gust, CFE, PI**

**Event Date**                      January 14, 2025  
**Event Time**                     9am - 10 am PT (Zoom)  
**CPE credits**                     1

In accordance with the standards of the National Registry of CPE Sponsors, CPE credits will be granted based on a 50-minute hour.

**Program Summary**

This presentation explores the complexities of fraud investigations, highlighting common challenges and strategies to overcome them. Key points include recognizing red flags, adhering to legal and ethical standards, and employing effective interviewing techniques. It emphasizes the importance of maintaining objectivity, securing evidence, and protecting confidentiality. Practical advice is offered to avoid pitfalls such as confirmation bias, procedural errors, and reputational risks.

**Speaker Bio**

**Juliette Gust CFE, PI - Co-founder and President, Ethics Suite**



Juliette Gust is the co-founder and President of Ethics Suite, a company that provides an ethics hotline intake and case management platform, as well as other GRC software since 2017. As the former Director of Internal Audit at a Fortune 500 company with more than 180,000 employees across 100 countries, Juliette developed and led the Global Fraud & Investigations team, with investigators reporting to her from China, Hong Kong, Dubai, and Belgium. She was responsible for the company’s business integrity-related whistleblower hotline reports and investigations and played a pivotal role as Project Manager and core member of the company’s Anti-Corruption Compliance Program. Prior to this role, she served as a subject matter expert within PwC’s advisory practice, leading investigations and engagements both domestically and internationally on issues such as anti-money laundering, sanctions compliance, corruption and bribery, embezzlement, and financial statement fraud. Juliette has presented her findings and recommendations to executive boards, federal and state regulatory agencies, and audit committees. A Certified Fraud Examiner since 2007, Juliette has personally conducted or overseen over 2,200 investigations in 75 countries and provided guidance on more than 11,000 employee ethics line reports concerning misconduct, theft, fraud, and employee relations.

Registration Type	Fees
IIA Members and students (with valid ID)	Free
Non-Members	\$25

Register [HERE](#).



## MEMBER HALL OF FAME

The IIA Nisqually Chapter would like to recognize our long-standing members and members that are achieved a milestone year in 2024.

Congratulations on celebrating these incredible milestones and thank you for being a valuable member of our Chapter!

Ron Hansen (37)  
Harriet Richardson (31)  
Antonia Allen (31)

**More than 30 years!!**

Jill Kershaw  
Brandon Weber

**15 years in 2024**

Joshua Summers  
Heidi Rinkel  
Lydia Hoffman  
Kendra Thomas

**10 years in 2024**

Carissa Palmer

**5 years in 2024**

# IIA Resources

## [GAM: Great Audit Minds Conference](#)

Leverage the power of innovation and thought leadership with the largest gathering of chief audit executives at the 2025 GAM: Great Audit Minds Conference.

GAM offers a dynamic in-person learning environment, where senior audit leaders can collaborate and discuss the pressing business and audit challenges of today while pioneering the frontiers of tomorrow. Designed to meet the needs of senior audit professionals leading audit functions, GAM will allow you to embrace the future of internal audit and revolutionize your impact.

Plus, members save on early registration. Ensure you're signed in and save your spot at the members-only price. Early registration offer ends January 12, 2025.

View the [Full Conference Program](#)



The Institute of  
**Internal Auditors**

*Elevating Impact*

# IIA Resources

## Learn About the World's Highest Risks

Download free reports today



Climate change and digital disruption are expected to be the fastest-climbing risks worldwide in the next three years, according to new results from this year's Risk in Focus survey.

Risk in Focus reports provide practical, data-driven research to help internal auditors and their stakeholders understand the current risk landscape and manage their internal audit programs.

Reports for 2025 are based on survey responses from more than 3,500 CAEs and directors in 124 countries/territories, 18 roundtables, and 27 in-depth interviews.

Global Risk in Focus is a collaborative partnership facilitated by the [Internal Audit Foundation](#) with generous support from IIA regional bodies, IIA Institutes, and corporate sponsors. There are regional reports for Africa, Asia Pacific, Europe, Latin America, Middle East, and North America, plus a Global Summary. Risk in Focus reveals the world's highest risk areas and internal audit's response.

Download free reports: [theiia.org/RiskInFocus](https://theiia.org/RiskInFocus)



# The Institute of Internal Auditors

*Nisqually*

## 2024-2025 Board of Governors

<b>Position</b>	<b>Name</b>
PRESIDENT	Lydia Hoffman, CIA, CGAP, CRMA
VP PROGRAMS	Andrea Kwan, CIA, CFE, CPA, ACCA, CISA
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VP MEMBERSHIP	Sarah Saavedra, MBA, CPA, CIA
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ACADEMIC RELATIONS	John Craighill, MPA, CGAP, CFE

### Contact

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